

shave down.) Closely shaved pets are also prone to sunburn & should either have sun screen applied daily or should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases pets may also exhibit brief behavioral changes. In certain breeds & coat types, the coat may not grow back the same. Removing a heavily matted coat includes the risk of nicks, cuts and/or abrasions due to moles, warts or skin folds trapped in the mats. Heavy matting can also trap moisture near the pet's skin which can cause mold, fungus, bacteria or skin irritations that exist prior to the grooming process. The after-effects of mat removal procedures may include itchiness, skin redness, self-inflicted irritations or abrasions, or failure of hair to re-grow. Client is responsible for the condition of the pet's coat and will not hold Maddie's responsible in the event of adverse effects of mat removal.

CURRENT VACCINATIONS/VETERINARY INFORMATION

Your pet's safety is first at Maddie's. We require a current rabies vaccination expiration date before any grooming services will be performed. Proof of Rabies Vaccination shall be provided to Maddie's upon request as well as current Veterinarian information.

SAFETY/DOG BEHAVIOR

Client must inform us prior to grooming if your pet has bitten someone or has aggressive tendencies. Maddie's will not accept any aggressive dog. If false representations about the pet's behavior were made when asked during booking of an appointment, we will discontinue services and Client will still be responsible for the full grooming charge. Client will be liable for any bites or any property damage caused by their pet(s). For Groomer's safety as well as your pets, Maddie's has the right to refuse service in the event of a pet that cannot be handled safely. FOR OVERLY AGGRESSIVE OR OVERLY STRESSED PETS, MADDIE'S WILL NOT BE ABLE TO MAINTAIN YOU AS A CLIENT.

SENIOR PETS AND PETS WITH HEALTH ISSUES

Grooming procedures sometimes can be stressful, especially for a senior pet or a pet with health problems. Because senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in styles that will not add to their stress. Maddie's will not be responsible for accident or injury to an elderly or health-compromised pet during their grooming.

FLEA/TICK INFESTATION/SALON SANITATION

Flea and tick infestation cannot be tolerated. Client is responsible for keeping their pet(s) flea and tick free. If a flea or tick is found on your pet, Maddie's will administer a flea and tick shampoo to eradicate the fleas in order to maintain salon sanitation. If Maddie's finds an infestation of fleas or ticks on a pet, an additional \$75 de-bug cleaning fee will be added in addition to the groom fee for this service. There may be side effects, including, but not limited to allergic reactions, which may result from the manufacturer-recommended usage of said products, which Client agrees that Maddie's will not be held responsible for. Additionally, Client is also aware that any such treatments are not guaranteed to be one hundred (100%) effective.

PRE-EXISTING CONDITIONS

Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming and may require immediate medical attention. In the best interest of your pet, Client designates Maddie's, as agent and understands that if Maddie's is unable to contact Client first, then Maddie's, in its sole discretion, may engage the services of a veterinarian at Client's expense.

PICTURES

Client consents that Maddie's may take pictures of your pet, before and after grooming, and utilize the same for their website, social media for any and all and/or advertising purposes at Maddie's discretion.

Client affirms they are the rightful legal owner, or care giver to the pet for which services are rendered.

I, the undersigned, understand and agree to the above terms for the grooming and maintenance of my pet(s). In consideration of the grooming services, I agree to hold Maddie's harmless from any and all damage, loss, or claims to pet, personal or real property. I acknowledge that the interpretation of this provision is to be read in the broadest sense possible and encompasses any real or perceived negligence and all acts performed reasonable within the scope of service by Maddie's, its agents, its employees or representatives. The terms, special services or handling shall include but are not limited to emergency veterinarian services in the event I am not available.

I authorize Maddie's and/or agent thereof to act as my agent in the event emergency veterinarian services, boarding, care-taking, and/or transportation is necessary and agrees to pay all costs. Any/all damages, loss or claim shall include, but not be limited to death, injury, or shock. Said pre-existing conditions shall include, but not be limited to advanced age, extreme nervousness, neurosis, illness, previous injury, skin or coat conditions, or medical conditions.

I, the undersigned, have read, understand and agree to the above terms and my rights and obligations for grooming and maintenance as stated in the agreement for the services of pet grooming through Maddie's.

Clients Name (print) _____ Date _____

Clients Signature _____

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